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## LCSO deals with 9-1-1 service loss; *Service is active again*

By Jeff M. Hardison © Jan. 11, 2017 at 12:27 p.m.

**LEVY COUNTY** – For the few hours when 9-1-1 service in Levy County was disrupted last night (Jan. 10), there was no person who went without help, Levy County Sheriff's Office spokesman Lt. Scott Tummond said.

In discussing the matter Wednesday morning (Jan. 11), he mentioned a caveat. As far as anyone at the LCSO had learned as of just before noon on Wednesday, the request for the public to call the main LCSO number of 352-486-5111 was enough to help anyone who needed emergency assistance from police, fire or ambulance services in Levy County during those few hours the day before.

Members of LCSO dispatch worked well with the backup plan, which was created due to the freak accident.

A fiber-optic line that carries 9-1-1 to the LCSO dispatch was severed or damaged in the Branford area, Tummond said, although he qualified that by noting it was an unconfirmed report as to where the line was cut.

There is a different backup plan on the shelf if the LCSO 9-1-1 fails completely and the 352-486-5111 number is not working as well.

None of the previously existing plans, though, allowed for the line being severed that feeds calls to the LCSO dispatch via the 9-1-1 system. When the matter came to light, quick action by the LCSO and Levy County Emergency Management Department assured no person suffered.

“Thank the Lord,” Tummond said, “there is no one who we have information about who needed help from law enforcement, fire or EMS that did not get it by calling the fifty-one eleven (486-5111) number.”

As of 9:06 p.m. Tuesday, (Jan. 10), according to David Peaton, assistant director for Levy County Emergency Management, the 9-1-1 service was restored.

Tummond had sent an email even earlier than that time last night, however Peaton's message went out to cell phones, home phones and emails where people are connected for notifications of emergencies in the county.

The Levy County Emergency Management Department, with John MacDonald as director, Peaton as assistant director and Leatha Keene as planner, is always ready to help the residents and visitors of Levy County, just as the many law enforcement, fire and ambulance personnel are prepared to serve the public.

To sign up for the Levy County Emergency Management notification service, [CLICK HERE](#).

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## Levy County 9-1-1 is Not Working

By Jeff M. Hardison © Am. In. 2017 at 4:27 p.m.  
LEVY COUNTY — Anyone who needs emergency assistance from police, fire or ambulance services in Levy County cannot use the 9-1-1 service for the time being, Levy County Sheriff's Office spokesman Lt. Scott Tommasetti said at about 4:12 p.m. today (Tuesday, Jan. 31).

Anyone who needs emergency help in Levy County should call 352-486-3111 until further notice, he said.



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TUESDAY JAN. 31 4:27 p.m.  
4 hrs. from our editorial team



## Levy County 9-1-1 is RESTORED

By Jeff M. Hardison © Am. In. 2017 at 9:07 p.m.  
LEVY COUNTY — Anyone who needs emergency assistance from police, fire or ambulance services in Levy County is able to use the 9-1-1 service again — at 9:06 p.m. tonight (Tuesday, Jan. 31), according to David Pearson, assistant director for Levy County Emergency Management.

People who have emergency in Levy County can now use the 9-1-1 service again. A problem with the service was corrected by Levy County Sheriff's Office spokesman Lt. Scott Tommasetti at about 4:12 p.m. today (Tuesday, Jan. 31).



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